

COLLECTION OF DATA USER REGISTRATION FEE

Commissioner of Personal Data Protection
Ministry of Communications and Multimedia Malaysia

Main Points

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| What we examined? | <ul style="list-style-type: none">• Collection of Data User Registration Fee by the Commissioner of Personal Data Protection (CPDP). CPDP is responsible for regulating the processing of commercial transactions of personal data by data user organizations and protecting the data subjects from any misuse of personal data. |
| Why it is important? | <ul style="list-style-type: none">• To determine whether the collection of data user registration fee is carried out in accordance with the laws and enforceable regulations as well as properly accounted for. |
| What we found? | <ul style="list-style-type: none">• The audit findings are as follows:<ul style="list-style-type: none">- registration fees amounting to RM8.66 million were not collected;- renewal of registration fees amounting to RM300,400 were not collected; and- compound on 45,458 data users who failed to register and 1,430 data users who failed to renew the registration was not imposed. Compound that can be imposed amounted to RM468.88 million. |
| What do we recommend? | <ul style="list-style-type: none">• The audit recommendations are as follows:<ul style="list-style-type: none">- hold regular engagement sessions with the regulatory bodies to increase the number of data users and ensure that they pay fees based on the order in effect;- enforce legal provisions to impose a compound on data users who fail to register or renew the registration; and |

- review the 2017 Standard Operating Procedure Rate Schedule, Compounding of Offences under the Personal Data Protection Act [*Act 709*] to fit the compound ceiling range by type of business.